



## Warranty Certification

### Dear Customer

I am pleased to confirm that Nexans will now offer to the market a dual warranty program which will include certification for both the Nexans Cabling Solutions LANmark product portfolio as well as the newly created Nexans Intelligent Enterprise Solutions product portfolio, based on the products and intellectual property acquired by Nexans from ITT.

For Nexans Intelligent Enterprise Solutions Warranty the procedure will be as follows :

### **For all Warranties issued by ITT NS&S before June 16<sup>th</sup> , 2005**

These warranties will be honored by ITT Industries.

Nexans has agreed to work with ITT in order to ensure that all ex-ITT customers are guaranteed the correct service in order to resolve any future issues related to products & installations covered by ITT warranty certificates.

Attached is the official letter issued by ITT which confirms this position.

### **For all Warranties requested after July 4<sup>th</sup>, date of commencement of Nexans IES.**

Nexans will honour all warranty requests for projects, not already certified by ITT completed under the conditions as laid down in the former ITT NS&S warranty procedures.

Details of the full warranty procedure can be found on [www.nexans-ies.com](http://www.nexans-ies.com)  
All warranty requests for projects completed under the conditions above should be sent to Nexans IES, Basingstoke, UK.

Yours sincerely

Mark Rogers  
General Manager  
Nexans Cabling Solutions

Tony Rossiter  
Managing Director  
Nexans Intelligent Enterprise Solutions